

**FORTiCEL™**   
**25 YEAR WARRANTY**

### Warrantor

Warranty is exclusively offered by Protective Coatings Group, LLC, hereafter referred to as PCG. Located at 5587 Commonwealth Ave., Jacksonville, FL 32254

### Use Cases

FortiCel™ shall be applied to interior surfaces of;

- Wood, sheetrock, and concrete for the purpose of mold prevention on interior structures.
- Surfaces shall be free of dirt, oil, grease, and paints or anything that would prevent direct application of FortiCel™ according to the Application Guidelines.

PCG makes no claims of improved health or indoor air quality resultant of application of FortiCel™.

Consult with your local FortiCel™ distributor for product recommendations to protect areas which are exposed to the outside elements.

### Application Guidelines

All surfaces must be free of debris, oil, grease or anything that would prevent direct contact of FortiCel™ to the intended surface.

Protect all surfaces with masking materials prior to application of FortiCel™ such as window frames, doors, fixtures or any surfaces that are undesirable to coat.

Apply FortiCel™ at a rate of 2500 square feet per gallon to intended surfaces and allow drying for 20 minutes. Material must be mixed thoroughly prior to and during application.

Application shall be made using appropriate spray equipment such as an airless, HVLP, or fogger. If application is made using a fogger, calculations for materials must compensate for the entire area including all floors, ceilings and walls. (Extra precautions must be made if fogger is to be used to prevent application on surfaces other than intended).

### Claim Notification

All FortiCel™ product claims shall be made to; Protective Coatings Group, LLC

Notifications shall be made in writing and sent to the address shown in Warrantor via certified attention "Claims Department". PCG will respond to all claims within 24 hours of receipt of notification. All claimants must provide details of claim and appropriate contact numbers, addresses and responsible individual.

### Disputes

PCG and Purchaser agree that any claim or dispute arising out of this warranty shall be settled through arbitration in Duval County, Florida and administered by the American Arbitration Association under its Commercial Arbitration Rules.

### Provisions

PCG warrants that each of the treated surfaces described in the section marked Use Cases shall be free from mold from the date of application and for a period of 25 years post application.

### Exceptions

PCG will not warrant any of the following;

- Applications which are inconsistent with the Application Guidelines.
- If area in question is remedied or tampered with without notification to PCG.
- Health claims related to mold.
- Incidental or consequential damages either directly or indirectly related to the use of FortiCel™.
- Improper use of materials, dilution, or mixing with other coatings, paints or sealants.
- Coatings which have been applied to the surface of FortiCel™.
- Mold that is resultant of improper HVAC operations.
- Mold or algae on any surface not treated with FortiCel™.

### Warranty Coverage

In the unlikely event of a FortiCel™ product failure, PCG will use its own discretion to remedy any defect or claim to restore area to an appropriate condition.

PCG will choose personnel who are certified to make remedy of cure and retreat area(s) in question. If remediation is required to remove mold, PCG will contract such services with an authorized remediation contractor trained according to the guidelines within the specific geography of claim. All costs for remediation will be reimbursed according to national guidelines. Should it be determined that FortiCel™ was improperly applied or not applied according to the Application Guidelines, then the warranty shall be made void.

PCG must be notified immediately upon discovery of any suspected product failure. If claimant should neglect to make notification to PCG and allow PCG to inspect and determine best course of remedy, then warranty shall be nullified.

### Registration and Transferability

Property owners or applicators must register the property address and application specifics with PCG within 30 days of application to receive warranty.

Warranties shall automatically transfer record of property to present and or future owner for the entire 25 year warranty period without requiring any action on behalf of property owner.

### Severability

If any part of this Warranty shall be determined to be invalid then such portion shall be deemed severed from this Warranty and the remaining terms, exclusions and limitations shall apply. Any costs incurred by PCG in the completion of this warranty will serve as PCG's sole and exclusive obligation with respect to such defect or nonperformance.